



ROLLAC 2017

ZipShade Warranty & Owner's Manual

ZipShade 100 / ZipShade 150

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ROLLAC 2017

ZipShade Warranty & Owner's Manual

ZipShade 100 / ZipShade 150

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Disclaimer

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ZipShade Owner's Manual

Dear Valued Customer,

You have recently become the owner of a quality solar screen from Rollac. All materials used for Rollac ZipShades are top quality and suitable for their purposes.

Because Rollac places great emphasis on the quality of its products and on providing maximum satisfaction for our customers and end – users, please familiarize yourself with your Owner's manual.



Screen Function

Rollac ZipShades are specifically designed to provide solar shading in front of a window, glass façade, or used on an outside patio. Rollac offers a variety of fabric collections for solar shading and depending on your selection, the values for heat protection and light permeability may vary.

ZipShade Operating Conditions

Please read the conditions below in which the Rollac ZipShade can be operated.

Temperature

- Withstands normal ambient temperatures (0° F to + 140° F, taking into account the motor's thermal protection).
- Do not operate Rollac ZipShade in frosty and icy conditions (if placed outside).

Humidity, Rain, and Wind

- Resistant to 100% moisture (rain).
- Do not hose at high pressure.
- Do not use the ZipShade in heavy rain, snow, or hail (if placed outside).
- Do not leave your ZipShade in a down position during high winds. Be proactive and check weather forecasts and do not use your shade when high winds are expected.

Obstacles

- There should be no obstacles to prevent the screen being rolled up or down, e.g., furniture, planters, branches, etc.
- Make sure there are no twigs or leaves on the fabric
- Never let your children play near a moving screen
- Never leave ZipShades in a down position when unattended.

Power Supply

- With Electric Somfy Motor: 110V, 60Hz
- For more information: see Somfy Instructions



Operation and Safety

Mechanical Safety

- Only use the system for its intended purpose.
- Any modification to the system requires the written permission of the manufacturer.
- Never stand, climb on, or hang from the system.
- Use caution when opening the access panel on the screen housing.
- Never place your hand in moving parts and never place fingers between the rails.
- Keep children away from profiles, moving and/or hinged parts, etc.
- Maintain the ZipShade system at regular intervals and use only original replacement parts.
- Clean the system regularly.
- It is normal for a small crease to form in the fabric: do not tense the fabric.
- Only use accessories and components developed by Rollac.

Safe Operation of the ZipShade (up and down)

- Keep obstacles clear of ZipShade path when being rolled up and down (e.g. furniture, plant branches, etc.)
- Make sure that there are no twigs or leaves on the fabric.
- Stop screen immediately if something is blocking the movement of the ZipShade.
- Do not operate and deploy ZipShades under high winds.

Electrical Safety (if applicable)

- Rollac ZipShade is operated by a 120VAC; 60Hz SOMFY tubular motor.
- Rollac ZipShade is controlled via a remote control or wall switch.
- Unplug device or switch off circuit-breaker before maintenance to prevent electrocution.
- The motor may overheat if the system is operated multiple times in succession. Wait 25 minutes before reuse.
- Keep all remote controls out of reach of children.
- Check the cables for damage at regular intervals.
- Electrical components may only be modified with the written permission of the manufacturer.
- Only manufacturer approved electrical components such as wind & sun sensors should be added to the system.
- If the motor cable is visible and installed outdoors, the cable needs to be protected by conduit for outdoor use.

Safe Electric Operation

- See enclosed technical manual (English version) for the particular motor type.
- Cease ZipShade operation if:
 1. The motor makes a high-pitched noise and contact the installer.
 2. The ZipShade does not roll fully up or down.
 3. Do not touch the motor and contact your installer.
- If your ZipShade has an automatic controller (i.e. sun sensor), it is advisable to turn them off in the following conditions:
 1. In winter, as operating the ZipShade in frosty conditions could damage it.
 2. If the operation is unsupervised.
 3. If you are away from home.

Safe Manual Operation

Roll the ZipShade Down

- Roll down by turning the rod counter clockwise.
- Stop turning once the fabric is fully unrolled. If you continue turning, the fabric will hang loose.
- If the fabric does hang loose, turn the rod in the opposite direction until the fabric tenses itself.

Roll the ZipShade Up

- Turn the rod clockwise. The system has an end stop to prevent the fabric rolling up incorrectly.
- Do not force the system once the bottom bar has touched the cassette.
- Do not use excessive pressure or make any jerky movements
- Stop turning once the end stop is reached or the fabric is no longer under tension.



Maintaining your ZipShade

Your ZipShade is designed for years of care free enjoyment.

Use the following precautions to prolong the life of the entire system.

- If screen becomes wet in a sudden storm, roll the screen up and unroll it later to dry when the weather improves.
- Avoid having the wet fabric rolled up more than three days to prevent formation of mold and spots.
- Before cleaning, remove any loose dirt with a brush or vacuum cleaner.
- Use a non caustic cleaning product and warm water to remove the remaining dirt.
- Do not use aggressive abrasive cleaners or applicators.
- Always rinse the fabric after cleaning.
- Avoid cleaning in full sunlight: soapy water dries quickly and leaves spots on the fabric.
- Crystal screen may only be cleaned with clean lukewarm water at 85°F.
- Do not use abrasive cleaners or applicators on anodized or enameled rails / box.
- Refrain from using high pressure equipment to clean your ZipShade.
- Swiveling or rotating parts should be lubricated annually. Use a dry PTFE lubricant
- Use a dry PTFE lubricant to lubricate the inner rails annually
- After cleaning (remove twigs and leaves), plastic sliding sleeves can be lubricated with a dry PTFE lubricant.
- Frequently inspect your system for twigs, leaves, bird nest, etc. and remove them.
- Rollac recommends a technical inspection by your installer annually to maximize your ZipShade's performance.
- Always use original parts from the manufacturer for repairs.

Important to Know

Fabric and Hardware:

- Minor color variations may occur during the manufacturing process between the color guides and the profiles.
- There may also be minor color differences between components and profiles.
- The fabric may exhibit slight color nuances and imperfections.
- Because the fabric is rolled up, it can form folds or creases.
- Fabrics that contain crystal windows can expand, shrink, or show folds or creases caused by differences in temperature or fabric tension.
- Creases / folds of fabric can occur and are not covered by the warranty.
- Over time, the color of the fabric / crystal window may fade slightly, depending on the chosen color and design.
- Milk stains or blue lines can appear on clear vinyl crystal windows due to dew or moisture. These are inherent to the product and disappear when the screen is dry.

Obstacle Detection Device: (Optional - inquire with your dealer)

- If your screen is motorized, it might be equipped with an obstacle detection device. This device is a clutch that disengages and stops the motor when the screen hits an obstacle to prevent back-roll and damaging of the screen.
- If the screen hits an obstacle, it takes a few seconds for the clutch to disengage and stop the motor. Press the up button on your control to move up the screen. Remove the obstacle and you can freely run the screen downwards again.
- The obstacle detection device is an additional safety feature to prevent your screen from being damaged. We highly recommend checking for obstacles in the path of the screen before operating it as the obstacle detection device only can prevent damage to the screen.
- Even if your system is equipped with an obstacle detection device, Rollac cannot process a warranty claim in the case the shade get damaged due to hitting / impact with an obstacle.



Registration

Serial Number	From _____
	To: _____
Type of Product	
Type of Screen	
Date of Manufacture	
Signature Final Check	
Dealer Stamp	

Maintenance Records

Date	Type of Maintenance	Name / Signature of Installer



5 Year Limited Manufacturer's Warranty

Rollac ZipShade 100 and ZipShade 150 and Accessories

A.) WHO GIVES THE WARRANTY

Rollac Shutter of Texas, Inc. 5331 West Orange Street, Pearland, Texas 77581 (ROLLAC)

B.) WHO IS ENTITLED TO THIS WARRANTY

The warranty applies only to the original residential or commercial purchaser who paid for the product and may not be assigned or transferred to subsequent owners. This warranty applies only to products purchased and installed in the US.

C.) WHEN DOES THE WARRANTY PERIOD START

The warranty period starts with the Date of Manufacture of that product which can be found in your owner's manual.

D.) WHAT ARE THE RESPONSIBILITIES OF ROLLAC UNDER THIS WARRANTY?

Subject to the terms and conditions set forth herein, in the event a component fails as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Rollac will, at its option (1) provide replacement parts to the Rollac retailer / installer you specify – labor is not included; or (2) provide a factory-authorized repair to the existing component at no cost to you (not including labor for removal and shipping costs to and from Rollac) or (3) refund of the purchase price at the time of the original purchase, whichever is less. Such replacement parts or repairs are warranted for the remainder of the original warranty period.

E.) WHAT ARE THE RESPONSIBILITIES OF THE ORIGINAL PURCHASER

Before any claims may be made under this warranty, the original purchaser must have paid in full for the product covered under the warranty. If the purchaser has failed to make full payments according to the specific pay plan for the product, this warranty shall be null and void and Rollac shall be relieved from any responsibilities or liability under this warranty.

F.) GENERAL PROVISIONS AND LIMITATIONS

1.) The warranty granted herein is the exclusive remedy for the original purchaser. Rollac makes no other warranties to the purchaser, express, statutory, implied or otherwise. All implied warranties, including but not limited to, implied warranties of merchantability and fitness for a particular purpose, are hereby disclaimed.

2.) To the extent permitted by law, Rollac shall have no liability to the original purchaser or any other person or entity for incidental, special, consequential, indirect, or similar damages of any kind or nature whatsoever, whether arising out of breach of warranty or other breach of contract, negligence or other tort, or otherwise, even if Rollac shall have been advised of the possibility or likelihood of such potential loss or damage. Rollac's liability will in all instances be limited to the repair or replacement or refund of the purchase price of the defective product to the original purchaser, which ever is less. Such damages excluded herein include, but are not limited to, loss of goodwill, loss of profits, incidental injury, loss of use, cost of any substitute product, interruption of business, or any other financial loss.

3.) All warranty claims must be made during the applicable warranty period. Any claim arising out of any alleged breach of warranty must be brought within two years of such alleged breach. The laws of the state of Texas shall apply to any and all such claims, notwithstanding any conflicts of law provision or doctrine, and the venue for any and all legal actions arising out of such claims shall be in state court in Brazoria County, Texas.

G.) WHAT IS NOT COVERED BY THIS LIMITED WARRANTY

- The warranty remains only valid if the product is used and maintained by the original purchaser in accordance with the instructions in the owner's manual. Incorrect or abnormal use will void the warranty.
- Normal wear and tear and natural aging.
- Materials intensively exposed to damaging weather conditions or in an environment with high salt water content (i.e. within 2 miles of the seashore).
- Crystal screens have only a 2 year limited warranty and are therefore excluded from this 5 year warranty.
- Creases / folds of fabric are not covered by the warranty.
- Minor color variations between aluminum and plastic parts are normal and excluded from the warranty.
- Rollac assumes no liability for damage to any of these products and /or components caused by faulty installation, reinstallation or service at the installed location.
- Rollac is not responsible for damage to any structure to which these products are installed or attached, or to property or items located above, below, or near the screen / shade (i.e., Glass breakage due to wrong installation or irregular heating of the glazing material).
- Damage caused by third parties such as transport damage, and other irregular circumstances like vandalism or force majeure (damage caused by hurricanes, hail, heavy rain, fire, etc.).
- This warranty does not cover any labor cost and / or installation supplied by your dealer.
- Labor charges, traveling, and any other cost connected with the removal, installation or replacement of parts or products are not covered by this warranty.
- Freight expenses to and from Rollac, are not covered by this warranty.
- Installations, repairs or modifications carried out by unauthorized persons will void the warranty.
- Use of non compliant parts or parts not approved by Rollac.
- Damage caused by wind to the shade or structure is not covered under warranty.

How to get help:

For further information or to make a claim within this limited warranty period, please contact the ROLLAC dealer / retailer who supplied you with your ROLLAC ZipShade.

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